

# Boarding Agreement and Policies



***Our goal at the Loyalist Barkway is to provide your pets with a stress-free environment. Here are the policies that you will find in the boarding agreement everyone signs before checking in.***

- 1) \_\_\_\_\_ Owner agrees to provide updated vaccination records for Rabies and DHPP at least 10 days in advance of check-in. This also applies if Kennel Cough (Bordetella) is administered though it isn't required.
- 2) \_\_\_\_\_ Owner specifically represents to Loyalist that the Pet has not been exposed to rabies, distemper, Kennel Cough, or any other communicable canine or feline disease within thirty days before boarding.
- 3) \_\_\_\_\_ To stop the spread of diseases like kennel cough, Owner agrees that pets will abstain from using other kennels and dog parks for at least ten days before check-in.
- 4) \_\_\_\_\_ Owner will supply a valid emergency contact who will be available to check out the pet on short notice.
- 5) \_\_\_\_\_ A non-refundable deposit of up to 50% of your booking is due upon booking. Prior to three weeks, bookings can be rescheduled, including the deposit. Shortened stays adjusted within 3 weeks of a booking will be charged actual plus 3 days to a maximum of the total original amount. Christmas and other peak-season bookings cannot be rescheduled. The remainder of the payment is due before Pet is checked out.
- 6) \_\_\_\_\_ If for any reason the Owner cannot personally pick up the pet on the scheduled check-out date or during an emergency event such as an outbreak of Kennel Cough or a female dog in heat, Owner shall arrange for their emergency contact to check out the pet as required. A pet not claimed by the required date shall incur an isolation fee of up to \$240 per day.
- 7) \_\_\_\_\_ Owner agrees to leave a credit card on file in case an emergency contact needs to check Pet out. Owner will also indicate whether that credit card can be used for future deposits.
- 8) \_\_\_\_\_ If the state of the animal's health requires attention, Loyalist is authorized to engage the services of a veterinarian up to and including \$500.00 or \_\_\_\_\_, whichever is greater. If a veterinarian determines that emergency treatment, which exceeds the authorized amount, is needed to save the animal's life or quality of life, and we cannot reach you or the Emergency Contact, we may authorize the veterinarian to perform the emergency treatment. Owner agrees to be responsible for all veterinary and associated costs.
- 9) \_\_\_\_\_ Loyalist agrees to exercise due diligence and reasonable care, and to keep the premises sanitary. It is expressly agreed by Owner and Loyalist that the Loyalist staff will handle and care for all pets without liability for any sort of loss or damage from disease, theft, fire, death, escape, injury, or harm to persons, other pet(s), or property by said Pet(s), or from other unavoidable causes, due diligence and care having been exercised.
- 10) \_\_\_\_\_ Owner further agrees to be solely responsible for any and all acts or behaviour of said Pet while it is on the premises of the Loyalist and agrees to pay all costs for repairs and injury to staff and other clients.
- 11) \_\_\_\_\_ Owner agrees that if Loyalist believes the safety of staff or other guests may be compromised due to aggressive or compulsive behaviour by Owner's Pet, Loyalist will place the Pet on privacy. Owner agrees to pay the associated fees and Loyalist agrees to provide the same care as though they were socialized. If Loyalist believes this to be insufficient for continued safety, OWNER agrees to have the Pet picked up immediately.
- 12) \_\_\_\_\_ Loyalist cannot guarantee that toys, blankets, or beds will be kept in the same condition as brought in. For safety reasons, rope toys and rawhides are NOT allowed and beds must be small and machine washable.

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- 13) \_\_\_\_ Owner agrees to supply enough food for the Pet's stay plus two days in the case of extension. If the food runs out, Loyalist will provide food for a fee.
- 14) \_\_\_\_ Loyalist cannot board any female in heat, and they shall be picked up within 2 hours of communication.
- 15) \_\_\_\_ Owner agrees to inform Loyalist of any behavioural issues a Pet exhibits. Without proof of sociability, any unneutered male over the age of 2 years will automatically require privacy.
- 16) \_\_\_\_ Any guest that excessively messes in the Kennel will incur a cleaning fee.
- 17) \_\_\_\_ If any external parasites are found, they will be treated accordingly, and the Owner is responsible for those expenses. (It is highly suggested that you treat your Pets with flea/tick treatment year-round.)
- 18) \_\_\_\_ Loyalist Barkway Boarding Kennels reserves the right to refuse any Pet.
- 19) \_\_\_\_ Owner agrees that their Pet may be photographed and/or recorded. The Loyalist shall be the exclusive owner of the results to copyright, to use and to license to others in any manner.
- 20) \_\_\_\_ Neither Owner nor Loyalist shall be responsible for failure or delay in performing its duties if due to tornados, fire, floods, drought, riot, war, or other acts of nature.
- 21) \_\_\_\_ It is expressly agreed by Owner and Loyalist that Loyalist's liability in no event exceeds the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.
- 22) \_\_\_\_ Owner warrants and represents that pet does not participate in dog shows and the Owner generates no revenue or income from the pet's performance.
- 23) \_\_\_\_ As a member of the Canadian Alliance of Boarding Kennel Professionals, we may report the names of those affected by any outbreaks.
- 24) \_\_\_\_ This contract will be valid each time the pet is boarding with Loyalist.

